

INTERNSHIP COMPLETION CERTIFICATE

AWARDED IN RECOGNITION OF EXCELLENCE

This is to certify that

Ms. Saniya S

Garden City University – OMR Campus

CUSTOMER RELATIONSHIP MANAGEMENT

CRM OPERATIONS

08 JAN 2026 – 02 APR 2026

Ms. Saniya S has successfully completed the **Internship Training Program** at **LeadZen Technologies** in the domain of **Customer Relationship Management (CRM)** during the period from **08-01-2026 to 02-04-2026** at our Bengaluru office. During the internship, she demonstrated a high level of dedication, professionalism, and responsibility in carrying out assigned tasks. She actively participated in **CRM-related activities**, supported team operations, and contributed effectively to assigned projects under the guidance of mentors.

She gained valuable practical exposure to **customer relationship management processes, communication handling, data management, and workflow coordination**. Her ability to understand requirements, meet deadlines, and collaborate with the team has been commendable. Based on her overall performance, commitment, and contribution, we are pleased to rate her performance as **EXCELLENT**.

We appreciate her efforts and wish her great success in all her future endeavors.

Vidhya

HR Team

LeadZen Technologies

SIGNATURE

Santhosh

Project Manager

LeadZen Technologies

SIGNATURE



Sriganesh

Chief Executive Officer (CEO)

LeadZen Technologies

SIGNATURE